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One Page reflection

Overview of our group projects, including 104KM, 118COM, and 122COM. I am really glad to form a group and everyone does have the contribution of our group projects. Both Knowledges shared the technical parts of modules and new relationships built when I worked on those projects. We worked together effectively. We understood each of our strengths and weaknesses, making sure they were used and improved. One very good aspect was the way we created a chat group through our contacts and made sure that we have a platform to discuss the details of our project. We felt relaxed sharing our ideas with members. Keep briefing and progressing.

Back to the first time when we start to have this idea. We think about the recent situation. People are highly worried about the hygienic issue in everyday life during the COVID-19, so more consumers choose to buy online, and reading is often assumed to be a suggested interest in passing this challenging time. There have not been several years of online book markets, there is a lack of consumer contact, and there is also a need to address more practical issues. We wanted to develop an online bookstore processing system to allow changes to the book sales and the efficiency of the customer service. We hope the new processing system for online bookstores would offer us higher market revenue, fresher activities, and greater productivity.

Those projects this year remind me of many things about working in a technology business. I should have more concern for the service provided to customers as it has a lot of differences compared to the traditional businesses. Technology always changes, changes every second. Customers can not be face-to-face and without so many constraints. Technical testing is very necessary when doing a program. All those reports have to keep for references when handling errors. Using the mindset of those program users to build the product. Keep doing evaluation and make sure the quality of user experience. Not just external, also the internal. Staff and/or system administrators can highly use those functions to finish their duties without difficulties. Keep reviewing and move forward when creating or joining a technology business. There are many more I gain from those group projects. Hope our idea is work and influential to society.

To sum up, we finished the creation of the platform but there are still more that we need to fix. IZZBookstore is a good example of branding the change of generation from a brick-and-mortar store to intangible online shopping and payment. Following the steps of technology, change is not easy. Before that, I should keep learning and improving my scripting languages and related useful knowledge of technology business for the future. Team relationship managing and time management should also practice more.